
Re: FW: Re: Refund for Order ID: 43967187

14 messages

Ryan (Refunds) <refunds@bmtmicro.com>

Sat, Nov 28, 2020 at 7:52 PM

To: BMT Micro Customer Service <cservice@bmtmicro.com>, azaharinfo.101@gmail.com

Hello,

The developer replied to us that

We have contact the buyer with necessary details

Did he help to resolve your issue?

Ryan

**Ryan Dennis | Director of Merchant Services**

a: BMT Micro Inc. | P.O. Box 15016 | Wilmington, NC 28408

e: ryan@bmtmicro.com | w: www.bmtmicro.com

p: 910-792-9100 x103



On 11/26/20 9:29 AM, BMT Micro Customer Service wrote:

BMT Micro, Inc Customer Service

cservice@bmtmicro.com

910-792-1889 Fax

<http://www.bmtmicro.com><http://www.bmtmicro-info.com>

-----Original Message-----

From: "AZAHAR UDDIN AHMED" <azaharinfo.101@gmail.com>

Sent: Thursday, November 26, 2020 9:17am

To: "BMT Micro Customer Service" <cservice@bmtmicro.com>

Subject: Re: Refund for Order ID: 43967187

Hello, I have not got any response yet. Please refund me.

Thanks

On Sat, Nov 21, 2020 at 6:17 PM AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>
wrote:

Thank you for your response.

On Sat, Nov 21, 2020 at 6:08 PM BMT Micro Customer Service <
cservice@bmtmicro.com> wrote:

Hello,

Thank you for letting us know about this issue. Your message has been forwarded to our refund department for a reply. Please allow a few days for them to get back to you.

Best regards,

BMT Micro, Inc Customer Service
cservice@bmtmicro.com
910-792-1889 Fax

<http://www.bmtmicro.com>
<http://www.bmtmicro-info.com>

-----Original Message-----
From: "AZAHAR UDDIN AHMED" <azaharinfo.101@gmail.com>
Sent: Saturday, November 21, 2020 2:52am
To: orders@bmtmicro.com
Subject: Refund for Order ID: 43967187

Hello Sir / Madam,
I'm AZAHAR AHMED, I have ordered [Order ID: 43967187]an item from here
" <https://wesmartpost.com/saas> " Aug 29, 2020. I would like to let you know that the item is not working properly and the developer stops to responding to my tickets on their portal for 20 days. I was cooperating for the last 3 months. Now I have no options rather to contacting the " BMT Micro " Team. I would like to request for refund of my hard-earned money. Please check the attached Order Receipt.
Kind Regards
AZAHAR AHMED

AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>
To: "Ryan (Refunds)" <refunds@bmtmicro.com>

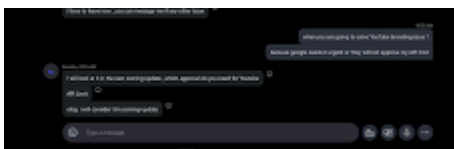
Tue, Dec 1, 2020 at 1:25 AM

No, he didn't solve my issue completely. Just because of his script google reject my API request so I can't use it for my business. See the attached files. He only testest some minor issues..

Please refund Me.

Thanks
[Quoted text hidden]

2 attachments



insta.png
45K

 **MixedShare_ToS Violation Report V.1.pdf**

Ryan (Refunds) <refunds@bmtmicro.com>
To: AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>

Wed, Dec 2, 2020 at 12:24 AM

I have forwarded this to him. You should also reach out at admin@krea8iv.com.

Thanks,

Ryan



Ryan Dennis | Director of Merchant Services

a: BMT Micro Inc. | P.O. Box 15016 | Wilmington, NC 28408
e: ryan@bmtmicro.com | w: www.bmtmicro.com
p: 910-792-9100 x103



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Ryan (Refunds) <refunds@bmtmicro.com>
To: AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>

Thu, Dec 3, 2020 at 1:29 AM

Hello,

Per the developer:

We have assisted this buyer in every way , what he is complaining about he is able to correct himself.

Also the refund request for the software is only related to the main script not the saas plugin , the saas plugin works as expected and its confirm from him

Thanks,
Ryan



Ryan Dennis | Director of Merchant Services

a: BMT Micro Inc. | P.O. Box 15016 | Wilmington, NC 28408
e: ryan@bmtmicro.com | w: www.bmtmicro.com
p: 910-792-9100 x103



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AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>
To: "Ryan (Refunds)" <refunds@bmtmicro.com>

Sat, Dec 5, 2020 at 5:17 PM

The seller didn't solve my issue which I have provided you as a pdf file. This is violating the youtube policy for which youtube has rejected my API request. I had request the seller to fix this within 24 hrs but till today seller didn't fix my issue he is giving unrelated excuses. I already provided you the proof so you can directly contact YouTube with my project ID instate of contacting the seller again and again. He will never agree about that.

Regards

AZAHAR AHMED

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Ryan (Refunds) <refunds@bmtmicro.com>
To: AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>

Wed, Dec 9, 2020 at 2:15 AM

Hi-

Please contact him directly at admin@krea8iv.com



Ryan Dennis | Director of Merchant Services

a: BMT Micro Inc. | P.O. Box 15016 | Wilmington, NC 28408
e: ryan@bmtmicro.com | w: www.bmtmicro.com
p: 910-792-9100 x103



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AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>
To: "Ryan (Refunds)" <refunds@bmtmicro.com>

Wed, Dec 9, 2020 at 9:32 AM

Hello, I have contact him directly but he not giving solutions.

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AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>
To: "Ryan (Refunds)" <refunds@bmtmicro.com>

Mon, Dec 14, 2020 at 10:03 PM

I need your response. I have also contacted the developer many times he is no more responding. If you can't give me a refund please reply clearly.. I have to file a case in consumer court.

Regards

AZAHAR AHMED

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AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>
To: "Ryan (Refunds)" <refunds@bmtmicro.com>

Wed, Dec 16, 2020 at 1:31 PM

YouTube send me again " <https://prnt.sc/w3qgc2> " they will ban my API for this violation you guys are not solving my issue as I said developer not responding for many days and not solved my issues. IU don't trust a payment provider like you and I will review all the places about this fraudulent service.

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Ryan (Refunds) <refunds@bmtmicro.com>
To: AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>

Thu, Dec 17, 2020 at 11:18 PM

Hi-

Please contact him directly at admin@krea8iv.com



Ryan Dennis | Director of Merchant Services

a: BMT Micro Inc. | P.O. Box 15016 | Wilmington, NC 28408

e: ryan@bmtmicro.com | w: www.bmtmicro.com

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AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>
To: "Ryan (Refunds)" <refunds@bmtmicro.com>

Fri, Dec 18, 2020 at 9:46 AM

I have contacted him directly but many times but he hasn't solved my issue.

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AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>
To: "Ryan (Refunds)" <refunds@bmtmicro.com>

Wed, Jan 6, 2021 at 6:21 PM

Hello, Are you going to refund me or not??

[Quoted text hidden]

Ryan (Refunds) <refunds@bmtmicro.com>
To: AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>

Wed, Jan 6, 2021 at 7:13 PM

You will need to contact him directly at admin@krea8iv.com



Ryan Dennis | Director of Merchant Services

a: BMT Micro Inc. | P.O. Box 15016 | Wilmington, NC 28408

e: ryan@bmtmicro.com | w: www.bmtmicro.com

p: 910-792-9100 x103



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AZAHAR UDDIN AHMED <azaharinfo.101@gmail.com>
To: "Ryan (Refunds)" <refunds@bmtmicro.com>

Wed, Jan 6, 2021 at 7:42 PM

I have emailed him skyped him he is online but he never responded. If you want to know his reputation you can see the feedback about his other product here " <https://codecanyon.net/item/smart-post-social-marketing-tool/reviews/25346501> " Now you decide what should you do. I again and again and again telling you that I have contacted him all the way ... " <https://prnt.sc/whjx61> " But why you replying the same all the time to contact him. He is a scammer!

Please take legal Steps to save your customers... and refund my hard-earned money.

Thanks

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